YourCare Community

MEDH OST[®]

YourCare Community enhances patient satisfaction and simplifies access to health information, empowering patients to take control of their health. By driving engagement, it can lead to improved health outcomes and a more efficient healthcare experience.





Built on Industry Standards

A vendor-neutral SaaS-

based solution -

no hardware or software

installation required



Broad Adoption Designed for easy use across the patient care community.

Empower Patients, Drive Down Costs

Integrated Portals Seamless information flows across all touchpoints for patients, administrators, and providers.

Key Benefits:

Enhanced Patient Engagement

YourCare Community increases visibility of crucial medical information to patients and their authorized representatives, while enabling clinicians to make faster, more informed care decisions.

Personalized Health Management

Patients and their authorized representatives can view, download, and share medical records with other physicians or care teams with a few clicks.

Streamlined Communication

YourCare community offers secure real-time messaging for seamless communication between patients and providers. Patients can subscribe to email or SMS notifications to receive appointment reminders and timely updates, ensuring they stay informed and engaged in their care.

Increased Satisfaction & Efficiency Active patient participation enhances satisfaction and improves communication.



Additional Features:

Interoperability

Seamless integration with electronic health records (EHRs), using industry-standard formats. This vendor agnostic solution ensures compatibility across systems.

Cloud-Based Solution

Information from multiple facilities is accessible through a secure cloud-based solution.

PHI Management

Personal Health information is continuously updated with summary-of-care reports, ensuring that patients and providers always have the latest information.

Information Security

Access is protected by secure credentials, giving patients full control over who can view their medical information.

Customizable

Facilites can customize the platform with their logo, unique URL and tailored notifications.

Multilingual

Available in English and Spanish, with notifications in the preferred language.

Mobile Access

Patients can view test results, upcoming appointments, and more from their mobile device.

Key Components & Views:

Admin Portal

YourCare Community Admin Portal allows administrators to manage setting within facilities, enroll users and patients, handle Enterprise Master Patient Index (EMPI) tasks such as merging and managing patient records and access comprehensive reporting tools for efficient oversight.

Provider Portal

The YourCare Community Provider portal allows providers to easily access comprehensive patient records, including medical history, medications, test results, while securely communicating with patients for timely responses to inquiries.

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MEDHOST[®] 1.800.383.6278 inquiries@medhost.com 6550 Carothers Parkway Suite 160, Franklin, TN 37067 © 2024 MEDHOST[®]. All rights reserved.